



YOUR TRUSTED QUALITY ASSURANCE PARTNER

QLS is a trusted third-party quality assurance liaison that partners with OEMs and suppliers across North America to resolve quality issues, prevent production disruptions and reduce operational costs.

With more than two decades of expertise, QLS has built a strong reputation for delivering real-time, on-site quality assurance solutions that keep operations running smoothly.

By acting as an extension of your quality team, QLS provides responsive, hands-on quality intervention that prevents costly delays, improves quality performance and reduces operational waste.

We Serve Customers in a Range of Industries:



Truck
(Medium/Heavy)
& Bus



Recreational
Vehicle



Construction &
Agriculture



Powersports
Manufacturing



Aerospace &
Defense



And More

Quality Assurance Services for Production Continuity

QLS provides a comprehensive suite of quality management services that help our customers maintain high performance standards, resolve quality issues quickly and eliminate supply chain disruptions:

- ✓ **Supplier Representation at OEM Facilities** • We serve as the supplier's eyes and ears on-site, proactively identifying and resolving quality issues in real time before they disrupt production.
- ✓ **Certified Wire Harness Inspection & Repair** • QLS ensures electrical system reliability by inspecting and repairing wire harnesses to IPC-A-620 standards, preventing failures and costly rework.
- ✓ **Sorting, Inspection, Containment & Repair** • Our technicians quickly identify and address non-conforming parts through sorting, rework or containment, reducing defects and minimizing waste.
- ✓ **Level 1 & Level 2 Containment** • QLS enforces supplier-controlled (L1) and OEM-supervised (L2) containment to identify defects early and keep faulty components from reaching production.
- ✓ **New Product Launch Support** • We assist in pre-production and early production phases, verifying supplier quality, troubleshooting defects and ensuring components meet OEM standards.
- ✓ **Continuous Improvement & Auditing** • Our proactive process audits, defect trend analysis and corrective actions help eliminate recurring quality issues and strengthen performance.
- ✓ **On-Site Training for OEM Teams** • QLS provides hands-on, customized training to upskill teams in inspection, defect detection and process improvements, ensuring higher production quality.

Unlike other quality assurance providers, QLS takes a hands-on approach with our customers—directly managing projects to ensure that quality standards are met as efficiently and effectively as possible.

Why Leading OEMs & Suppliers Trust QLS

QLS delivers **proactive, on-site quality management** that minimizes disruptions and enhances operations across the supply chain—whether addressing supplier defects, engineering changes, process improvements or design modifications.

Our embedded teams resolve issues in real time before they impact production, minimizing rework costs and warranty risk while optimizing quality performance.

With **comprehensive coverage throughout North America**, QLS provides consistent quality oversight across multiple facilities, ensuring a high standard of service regardless of location. We bridge the operational gap between suppliers and OEMs to ensure seamless quality system alignment.

The Dot Advantage

Our proprietary Dot system offers **24/7 digital oversight**, enabling full project visibility, streamlined communication and real-time performance analytics—all in one secure platform.

- ✓ **Instant Data Access** • View inspection results, rework status, part photos and project updates in real time from any device.
- ✓ **Automated Reporting** • Receive real-time notifications and customized reports on part quality, supplier trends and cost savings.
- ✓ **Complete Part & Process History** • Keep a centralized record of quality interventions to support traceability and continuous improvement.
- ✓ **Remote Approval & Collaboration** • Improve OEM-supplier communication by managing approvals and corrective actions remotely, in real time.

By combining boots-on-the-ground quality support, cost-saving strategies and advanced digital reporting, QLS provides customers with a smarter, more reliable approach to quality assurance.



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FOLLOW US 



OPTIMIZE YOUR QUALITY PROCESS WITH QLS



Ensure continuous production, lower costs and stronger quality performance with QLS. Contact us to discuss how our team can improve your quality assurance strategy.

GET IN TOUCH

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qlsquality.com



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